

DEVIN DICE

Systems Administrator

Contact

Name: Devin Dice
Location: Allentown, PA
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Skills

Knowledge:

Project Management,
Database Clustering and
Replication, SANs,
Virtualization

Programming Languages:

Shell Scripting, Python, PHP,
HTML, CSS

Tools:

GitHub, vSphere/Hyper-V,
Amazon AWS, ServiceNow,
Zerto, EM7 Lansweeper,
Deep Freeze, Track-IT!,
Nessus, RSA Netwitness,
Zenmap/Nmap

Operating Systems:

Windows Server 2008 - 2016
CentOS / RHEL 6 & 7
Ubuntu 14 - 18
Cisco IOS

Services:

MySQL, SQL Server,
PostgreSQL, IIS, Apache,
NGINX

Certifications

Completed:

ITILv3 - GR750345488DD

Currently Studying:

MS-SQL 2012 (70-462)

Experience

Flexential (Formally INetU) - Allentown, Pennsylvania
Supervisor

July 2018 - Present

- Making fast decisions on critical issues.
- Worked escalated tickets and assist team leads and engineers on issues.
- Provided team building exercises and trainings.

Flexential (Formally INetU) - Allentown, Pennsylvania
Systems Administrator

Mar 2016 - July 2018

- Recovered Highly Available databases.
- Wrote complex scripts to automate routine tasks.
- Fixed database related issues that others struggled with.
- Detected compromised environments and recovered to a clean environment.
- Managed HIPAA and PCI compliant environments with Change Management.

Flexential (Formally INetU) - Allentown, Pennsylvania
Systems Administrator Intern

Jan 2016 - Mar 2016

- Provisioned a clustered VMware Virtual Private Cloud with a Storage Area Network using Dell hardware.
- Provisioned a Highly Available Database and File Server using a Distributed Replicated Block Device.
- Provisioned a backup system using Bacula.
- Recovered a failed Distributed Replicated Block Device.

Lehigh Carbon Community College - Schnecksville, Pennsylvania
IT Help Desk

Aug 2015 - Feb 2016

- Built new computer lab classrooms.
- Repaired and reimaged desktop computers.
- Assisted instructors with computer related issues.

Freelancer

Freelance Website Developer and Systems Administrator

Jan 2010 - Jan 2017

- Developed websites for small businesses.
- Worked on small business systems and maintained applications.
- Maintained system backups and performed recoveries.

Education

Lehigh Carbon Community College - Schnecksville, Pennsylvania
A.A.S. Computer Specialist - Network Technology

Aug 2015 - Dec 2017

- CCNA - Routing & Switching, Scaling, and Connecting Networks.
- Windows Server 2012 - Installing, Administering, and Configuring Windows Server.
- Linux - Installing and Configuration of CentOS and Ubuntu Systems.
- Network Security.